

VALERUS DESKTOP CLIENT BUILD 25.200.26.2296

July 2026



General Description

Vicon is releasing a new Desktop Client application for Valerus VMS. These release notes focus on highlighting improvements/bug fixes and known issues. Installing this version with a currently installed Valerus VMS instance will not require any new licensing and will not change any system settings.

Improvements and Fixes in this Version

Live Video Playback

Live video now displays correctly for affected cameras in the Desktop Client.

Camera Connection Status

Cameras no longer remain stuck in “Connecting” mode.

NEXT Camera Presets

Multiple presets can now be created successfully on NEXT cameras without receiving an “Unknown Error.”

Camera Export Frame Rate Values

Camera exports from the Config > Cameras and Devices page now show the correct frame rate values in the exported XLS file.

Empty Camera Groups

Empty camera groups now display consistently between the Web Client and Desktop Client.

Camera Group Expansion

Camera groups now remain collapsed when adding cameras in the Desktop Client.

GOP/Key Frame Interval Help Text

The GOP/key frame interval help text now displays the correct key frame timing calculation in the Desktop Client.

Detached Monitoring Page

Detached monitoring pages now appear correctly after upgrading the Desktop Client.

Camera Drag and Drop

Cameras can now be dragged into video panels after upgrading the Desktop Client.

High Memory Utilization

Memory usage has been improved to prevent high utilization and crashes shortly after launching the Desktop Client.

Monitor List Display

The Monitors page now displays the correct list of online and offline monitors.

Authorization Role Permissions

Authorization role permissions now remain properly assigned and no longer appear disabled unexpectedly.

Aux Context Menu

The Aux context menu can now be closed using the close button without requiring the application to be relaunched.

Desktop Client Log Collection

The Desktop Client now collects all required logs when the log collection option is selected.

Video and Audio Synchronization

Video and audio resources now remain synchronized when loop playback is enabled.

Desktop Client RAM Leak

RAM usage has been improved to prevent memory leaks that could cause Desktop Client crashes.

Known Issues

Wiper and Washer Controls

Wiper and washer controls are enabled for some camera models that do not support this feature and show an error message when user tries to use it on a non-supported camera.

Synchronization for Mixed Channel

Synchronization feature is not working for mixed channel.

Allow Closing without Handling Feature is Not Working

The alarm cannot be closed without clicking on the handle button, even if the "Allow closing w/o handling" button is enabled in the Alarm Configuration tab.

Lag on Masked Video

For Thumbnail and Museum Search, a lag is observed for fisheye cameras that have masks enabled.

Masked Video in New Standalone Player

Masked and protected video exports in standalone player only work for H264 codec; for other codecs, use Web Client to export videos.

Synchronization in New Standalone Player

Synchronization function when using FF (fast forward) above 4x speed does not work.

Dragged Audio Sync Issue with Video

In the Monitoring tab, when video is in sync mode and an audio channel is dragged into a pane, it does not sync with the video.

Rules Triggering Issue for Custom User

For a Custom user who is authorized for all resources and feature permissions, if there are Rules that are created in the Desktop Client, its action is not displayed. However, if the Rules are created in the Web Client, then the action is displayed in the Desktop Client.

Digital Input and Relay Output Names Do Not Show in Maps

When a mouse hovers on a Digital Input or Relay Output on a map, it does not display the name of the resource.

Dashboard Health Monitoring

The system does not clear the error message from the camera Health Monitoring.

Limitations

All the features supported by the respective Valerus VMS version will be supported by the Desktop Client with the following limitations in Desktop Client:

- Language translations are partially supported. When a user selects a language other than English, some buttons or menu items may not show the selected language. This will be resolved in a future version.
- Support for MPEG-4 Codec.

Pending Feature Implementations

- Valerus ID for Access List
- Follow Admin Monitor Layout

Availability

The Desktop Client software 25.200.26.2296 is available on Vicon's website. A Quick Guide is provided to outline the installation process.

Note: Desktop Client version 25.200.26.2296 is only compatible with Valerus VMS versions 24.100, 25.100 and 25.200.